

# ROYAL WOLF DAMAGE WAIVER

## WHAT IS ROYAL WOLF'S DAMAGE WAIVER?

Royal Wolf's Damage Waiver is included in the total cost of hire on all rental products of Royal Wolf, as a way to reduce the cost of unexpected damage to the total products on hire. It does not remove your responsibility for repairs above the first \$150 ex GST.

## WHEN IS THE DAMAGE WAIVER APPLIED?

When hiring a product from Royal Wolf, the Damage Waiver is automatically applied to your order, and charged daily or monthly, as applicable. An exception can be made for NZBN customers who provide a Certificate of Currency covering loss or damage to the Equipment, for the full as new replacement value, and approved by Royal Wolf.

## WHAT DOES DAMAGE WAIVER COVER?

Damage Waiver covers repairs only. It does not include loss, theft or destruction of a unit or the removal of rubbish. Removal of rubbish will be charged back to you upon return of the equipment.

COVERED BY DAMAGE WAIVER?	YES	NO
Structural Damage up to \$150 ex GST	X	
Removal of rubbish		X
Container loss, theft or destruction		X
Damage to goods shipped inside the container		X
Damage to other equipment or property		X

## HOW DOES IT WORK?

An example: When you return a rented product to Royal Wolf, the item will be inspected for damage. If it is deemed to have sustained damage and the cost of repairs is \$250 ex GST, Royal Wolf will waive \$150 ex GST under the Damage Waiver reducing your liability to \$100 ex GST.

## WHAT IS THE COST OF THE DAMAGE WAIVER?

The cost of the Damage Waiver is set-out in your Royal Wolf Hire Quote. For further information, please refer to the Royal Wolf Hire Terms and Conditions available [www.royalwolf.co.nz/terms-and-conditions](http://www.royalwolf.co.nz/terms-and-conditions).

## IS DAMAGE WAIVER THE SAME AS INSURANCE?

No. Damage Waiver is not the same as Insurance.

0800 266 824 [royalwolf.co.nz](http://royalwolf.co.nz)

YOU CAN DO ANYTHING IN A ROYAL WOLF

