



YOU CAN DO ANYTHING IN A ROYAL WOLF

## ROYAL WOLF DAMAGE WAIVER

In this document, **Royal Wolf** means United Rentals New Zealand t/a Royalwolf New Zealand, a United Rentals Company

### WHAT IS ROYAL WOLF'S DAMAGE WAIVER?

Royal Wolf's Damage Waiver is included in the total cost of hire on all rental products of Royal Wolf, as a way to reduce the cost of unexpected damage to the total products on hire. It does not remove your responsibility for repairs above the first \$150 ex GST.

### WHEN IS THE DAMAGE WAIVER APPLIED?

When hiring a product from Royal Wolf, the Damage Waiver is automatically applied to your order, and charged daily or monthly, as applicable. An exception can be made for NZBN customers who provide a Public Liability Certificate of Currency covering loss or damage to the Equipment, for the full as new replacement value, and approved by Royal Wolf

### WHAT DOES DAMAGE WAIVER COVER?

Damage Waiver covers repairs only. It does not include loss, theft or destruction of a unit or the removal of rubbish. Removal of rubbish will be charged back to you upon return of the equipment.

COVERED BY DAMAGE WAIVER?	YES	NO
Structural Damage up to \$150 ex GST	X	
Removal of Rubbish		X
Container loss, theft or destruction		X
Damage to goods shipped inside the container		X
Damage to other equipment or property		X

### HOW DOES IT WORK?

An example: When you return a rented product to Royal Wolf, the item will be inspected for damage. If it is deemed to have sustained damage and the cost of repairs is \$250 ex GST, Royal Wolf will waive \$150 ex GST under the Damage Waiver reducing your liability to \$100 ex GST.

### WHAT IS THE COST OF DAMAGE WAIVER?

The cost of damage waiver is set-out in your Royal Wolf Hire Quote. For further information, please refer to Royal Wolf Hire Terms and Conditions available <https://www.royalwolf.co.nz/terms-and-conditions>

### IS DAMAGE WAIVER THE SAME AS INSURANCE

No. Damage Waiver is not the same as Insurance